| Monthly Statistics Report | | |
|----------------------------------|-----------|----------|
| | Sept 2021 | Oct 2021 |
| New Patrons | 26 | 18 |
| Tech Help | 22 | 6 |
| Circulation | 867 | 981 |
| Phone Calls | 80 | 73 |
| Reference/Reader's Advisory | 39 | 20 |
| Programs | 12 | 20 |
| Program Participation | 123 | 348 |
| Facebook Reaches | 6,533 | 6090 |
| Instagram Reaches | 2595 | 3242 |
| Instagram Engagements | 228 | 370 |
| E-material Circulation | 219 | 259 |
| ILL Circulation – Received | 19 | 9 |
| ILL Circulation – Requests | 23 | 25 |
| Computer Usage | 90 | 65 |
| Library Visits | 468 | 472 |
| Curbside Pick-up | 3 | 7 |

CEO Update:

The Youth Action Committee and the Library participated in the Dundalk Halloween Fest on Saturday, October 31. Staff made Halloween masks take home kits to hand out along with candy. There were many more kids than anticipated, having 115 kids and 22 youth.

Crystal, Youth Services and Phyllis, Children's Services, attended the Child and Youth Expo organized by OLA. They received new ideas for programming and services they are hoping to implement in the near future.

The new slat end panels and display shelving have arrived. Staff continue to plan for the space reorganization.

The public survey on the hours of operation is released. A report on the results will be brought to the board in the new year.

Accomplishments:

- Staff attended De-escalating violent situations training
- 2022 Capital budget presented to council, second meeting is November 23.
- 2022 E-resource purchased
- Draft 2022 Operating budget

60 Day Plan:

- · Winter book orders
- · Policy reviews
- Planning library space ideas as per the Strategic plan
- Library hours survey
- Diversity audit
- Winter program plan
- Typical Survey week November 22

Programs and Events:

- Kids Poppy Pins take home kit
- DIY Memo Board
- Teen Nightmare Before Christmas DIY Notebook
- Teen Book and Movie Bundles
- Book Club
- DIY Lavender Soap
- Tween DIY Snowman
- · Kids Owl Craft take home kit
- · Kits to schools

Upcoming Programming:

- DIY Holiday Tea Towel take home kit Nov. 30
- Kids Snow Scene take home kit
- Teen Poinsettia Clip take home kit- Dec. 7
- Teen Holiday movie bundles- Dec. 7
- Adult DIY Snowman Craft Dec. 14
- Teen DIY Ornament and card take home kit – Dec. 14
- Kids Snowman Card take home kit Dec.
 21
- Family Fun Bundles