



**South East Grey
Community Health Centre**



Annual Report

2021-22

We are grateful for the ongoing support and funding received from the Ministry of Health and Ontario Health West (previously known as the South West Local Health Integration Network).

We thank our many financial supporters including:

Canada Food Centre \$40,000

CIRF Funding \$315,903

Community Foundation Grey Bruce \$5,000

Percy & Carol Endowment Fund with Community Foundation Grey Bruce \$1,691

Flato Development Inc. \$50,000

Grey Bruce Public Health (Dental Office) \$54,498

Grey County \$29,613

Ontario Trillium Foundation \$125,300

Municipality of Grey Highlands \$50,000

Rotary Club of Markdale \$2985.99

Township of Melancthon \$5,000

Township of Southgate \$25,000

United Way \$3,000

In addition to grants, we received \$16,619.54 in donations from individual donors in our community.

The financial gifts from these individual donors enable us to help many patients, clients and individuals through the delivery of our programs, or by covering medical expenses they couldn't otherwise afford.

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Message from the Board Chairperson

It gives me great pleasure to inform you that the SEGCHC is still a top tier performer- highest performing Community Health Centre in Ontario at the lowest cost per patient visit, even with a pandemic to contend with - an achievement to be envied by any organization in any field! And we continue to grow, with the sod turning for the expansion of our new facilities in Dundalk, attended by Premier Doug Ford and MPP Bill Walker, (a staunch supporter and great friend of the CHC). This new build will replicate what exists in Markdale, thus growing our services in this rapidly expanding region. Meanwhile, the Markdale centre has undergone extensive interior renovations and has been transformed into a regional Health Hub - an all-in-one health care provider situated close to a brand new Urgent Care facility currently being constructed.

Given that we are number one in the province, it should come as no surprise that over the past two years of unprecedented adversity presented by the COVID-19 pandemic, the South East Grey Community Health Centre has risen to the challenge and once again exceeded all expectations. With the limited budget that we have to work with, a budget unchanged over the years, the outstanding staff of the Health Centre continue to work miracles taking care of this community's health care needs. With a requested additional \$1.4 million added to the budget, the CHC could eliminate our patient waitlist, but this funding has not yet been approved - a year and still waiting. Adequate funding of Primary Health Care is a priority to fixing our healthcare crisis; at this time within Grey Bruce County there are no doctors or nurse practitioners taking on new patients leaving thousands without a Primary Care provider.

I would mention at this time the loss of Board members this past year. To Aakash Desai, Deputy Mayor, our thanks for your insights. To Rick Byers, former Vice Chair of the Board, a hearty congratulations on becoming the new MPP for the region and a fitting legacy of Bill Walker. And finally to Jim Harrold, former Board member extraordinaire - your knowledge, expertise and counsel will be impossible to replace in one person. To all, my sincerest thanks.



Larry Mann, Chairperson
SEGCHC Board of Directors

To Our Stakeholders

It is somewhat daunting to consider the fact that we have now lived and managed through two years of a worldwide pandemic. It has certainly taken its toll on many of us, we see people who are weary and frustrated of precautions; many are anxious about whether or not they will become infected and possibly infect others and cause them harm. Throughout all of this, I could not be more proud of our CHC team. Our clinic has remained open and accessible to our patients throughout the entire pandemic, which is a testament to the level of care, and dedication our team exhibits day in and day out. We have operated with a hybrid model of in-person and virtual care, which has been embraced, by both our practitioners and our patients. This approach has enabled us to maximize accessibility to care and at the same time, to keep all of us safe. With all of the challenges and precautions, it might be easy to lose sight of our goals and I am very pleased to report this has not happened - we continue to perform at a very high level despite the many obstacles and challenges that we have encountered. It is truly a privilege to be part of this team - my heartfelt thank you and appreciation to all of our staff and the many volunteers who help our organization deliver the incredible support that helps our communities stay vibrant.



Alex Hector, Executive Director



Alex Hector, Executive Director & Paul McQueen, Mayor of Grey Highlands at the 10th Anniversary Celebration

Operations

A Review of our Strategic Planning and Priority Status

2021-22 was once again dominated by the pandemic, however South East Grey Community Health Centre was able to continue to provide high-quality primary care and community programs paired with our pandemic related efforts. Throughout the year, the CHC provided a hybrid model of virtual and in person appointments and programs at our locations in Chatsworth, Dundalk and Markdale.

Despite the unprecedented challenges caused by the pandemic, the primary care team has exceeded even the highest of expectations by providing 51,700 service provider interactions and establishing a 96% cancer screening rate across the board. Further, our panel size sits at 7616, which represents a full practice.

SEGCHC continues to be committed to providing the best services possible without undue duplication. Our programs and services have always been based on the social determinants of health, and will continue to be so in the future. This year our Board and Staff undertook a revamp of our Strategic Plan. For 2021-25 the SEGCHC Board and staff have identified the following strategic priorities:

- Build on our strengths
- Focus on marginalized or vulnerable population through health equity
- Develop a branding and communications strategy
- Determine our role in the Ontario Health Teams

Mission: To help people and communities achieve health and well being

Vision: Healthy people, vibrant communities.

The South East Grey CHC Board is very proud of the following accomplishments:

- We celebrated our 10 year anniversary in October 2021
- Our continued quick response to the pandemic:
 - Provided 51,700 interactions to keep our patients safe
 - Maximized Virtual Care capabilities which represents about 15% of our total visits
 - Increase in our homecare visits
 - Provided over 5,100 COVID-19 vaccinations delivered during the period of April 1, 2021 to March 31, 2022
 - The CHC remained open and staff morale remained high
- Our YUM program provided over 6,000 food parcels to many families with food security issues during the outbreak.

- Continued renovating our Markdale location including finished our new community gym and change room. Completed the classroom space. Created a new lobby and reception area. Repurposed the old gym space to accommodate a staff lunchroom and a “Community Closet”.
- \$275,000 planning grant received from the Ministry and obtained a land lease agreement with Southgate and received an expression of interest from seven partner organizations to co-locate.



Premier Doug Ford, representatives from the CHC & community members at a ceremonial sod turning in Dundalk.

Community Initiatives

The past year has been a busy time for the South East Grey Community Health Centre as we relaunched over 40 different community programs with careful consideration to COVID-19 safety protocols. The team delivered a total of 755 sessions to over 8,400 community members. Among those programs is the Community Café program, which resumed on Wednesday mornings at Erskine. The Community Café is an opportunity for community members to stay for coffee, light breakfast and socialization. Other community members participate in the Breakfast-to-Go option. Walking programs have resumed in Markdale, Flesherton and Dundalk. Other community programs include: Chair Fitness, Check-In & Chat, Yoga, 2S-LGBTQQIAP+ Connection, Outdoor Walking, Community Volunteer Income Tax Program, Seniors Ask, Tai Chi, Coffee & Social Time and Pickleball. Where possible, the CHC offers a hybrid option of in-person and virtual classes.

The YUM (Your Unique Meal) program - a FREE frozen meal program, supported over 3,800 individuals and families last year through the generous support of community members and community partners. Other community food programs included: Good Food Box, Community Gardens, Family Casserole Program and *FoodFit*, a 'hands-on' 12-week program for people living on low incomes who experience barriers around healthy eating and physical activity but who are motivated to make lasting changes to their health.

The South East Grey Community Health Centre continues to partner with community organizations to deliver quality programs onsite and in the community. The Alzheimer Society Grey Bruce is once again hosting Minds in Motion®, a community-based social program that incorporates physical and mental stimulation for people with early to mid-stage Alzheimer's disease or other forms of dementia and their care partners.

The Upper Grand District School Board continues to offer the Skills Upgrading Program at Erskine – designed to help build skills in reading and writing, to move on to employment, high school credits, apprenticeship programs, or post-secondary education such as college programs.

The Grey Bruce Health Unit is back onsite to deliver preventative Healthy Smiles Ontario, a free dental program for eligible children and youth 17 and under. The dental suite was also renovated to support the Seniors Dental Care Program- a free, routine dental care for eligible seniors 65 years or older.

With funds from The Ontario Trillium Foundation -Resilient Communities Fund, the South East Grey Community Health Centre completed renovations on the new Community Gym and hosted a grand opening on October 1, 2021. The new gym space is equipped with bright windows, a new HVAC air exchange system, change rooms and a shower space, which will be added later this year. The Community Classroom was also completed and includes an audio-visual suite for health teaching, workshops and community meetings.

In July 2021, Team Rubicon, an international disaster response team of military veterans, first responders and medical professionals arrived in Chatsworth to provide clean-up assistance in the aftermath of a tornado. The South East Grey Community Health Centre supported the team with full access to shower, bathroom and internet facilities for the duration of their stay.

The Community Engagement and Health Promotion team continues to deliver a variety of programs and services to meet the diverse needs of our community. We would like to take the opportunity to acknowledge and thank our community partners for their coordination, transportation and provision of in-kind donations of food and toiletries for our food and hamper programs: United Way of Bruce Grey, O-

Share, Second Harvest, Creamery Hills Farm-Owen Sound, Common Grounds-Dundalk, Pet Valu-Markdale and the Van Geem Family in Durham.



The newly constructed community gardens at the Markdale site.

Finance/Administration and IT

Information Technology Update

SEGCHC held 27 Ontario Telemedicine Network (OTN) sessions last year. In addition to patient care, OTN facilitates the delivery of distance education and meetings for health care professionals and patients. We continue to do frequent OTN consultations at the CHC with Specialists from all over Ontario.

The CHC has implemented a virtual care strategy into our daily practice. Virtual care encompasses all the ways healthcare providers interact with their patients and allows them to treat and access patients remotely using telemedicine, live video and/or telecommunication. This does not replace the need for face-to-face visits but does provide options to patients and/or providers.

SEGCHC is working on adopting technology to automate the process of reminding patients about their appointments with Ocean Software. Appointment reminders can reduce the risk of no-shows, help patients arrive more prepared, and increase operational efficiency within the clinic.

We are also exploring incorporating a Demographic Review Form and/or Check-In Kiosks where patients can privately review and change their own information at home or in the waiting room. This can improve the overall accuracy of patient contact information, and help ensure reminders are sent to the right

place. This will also give us the opportunity to share surveys with patients to assist with patient satisfaction and/or assist us with Quality Improvements initiatives.

Financial Report and Update

The Audit Plan was prepared and an interim audit was completed in December 2021 and a year-end audit was completed in May 2022.

We are required to put our need for Auditors to request for proposal every 5 years. Baker Tilley has done a very good job for us and we are now welcoming BDO Hanover as our new Auditors.

Accreditation

Through-out the year, staff worked toward preparing for our accreditation site visit, which took place in May 2022. Staff, Board of Directors, Clients and Volunteers played an important role in preparing for accreditation. We would like to acknowledge and thank everyone for their contribution and commitment to high quality care and community service.

The review was conducted by the Canadian Centre for Accreditation (CCA) which offers a third-party review process that is tailored to community-based organizations. CCA accreditation is based on widely-accepted best practice standards that promote ongoing quality improvement and responsive, effective community services.



Staff members on Pink Shirt Day, February 2022 in support of anti-bullying. L to R: Amy Graham, Sarah Ellis, Bethany Jago, Melissa Johnson, Theresa Baker, Lindsay Boyd and Mary Weber.

Recognition

Volunteers

SEGCHC would like to recognize the 41 volunteers that have continued to support the CHC programs throughout the last year. These 41 volunteers provided 1077 hours of volunteer service. Thank you to all of our volunteers, we are so grateful for your ongoing support and dedication.

Employee Long Service Recognition

SEGCHC would like to acknowledge the following staff members who received their 10 year service recognition in 2021-2022:

- Theresa Baker, Operations Manager
- Susan Boulanger, Nurse Practitioner
- Lindsay Boyd, Office Administrator
- Crystal Ferguson, Health Promoter
- Tracey Wickens, Medical Administration

Other Employee Milestones

A special thanks to the following employees who retired in 2021/22:

Allan Madden, Chief Executive Officer of the South East Grey Community Health Centre, retired in January 2022. Allan is the founding Executive Director of the Community Health Centre and has been with the organization for 10 years. Under Allan's leadership, the South East Grey Community Health Centre assembled a formidable team of health and community professionals and went from being the newest CHC in the province, to becoming the top-performing CHC in all of Ontario, year over year. Allan would attribute this success, back to the team and was often overheard saying, "I just step aside and let this great team do their best work". Allan forged strong community partnerships that resulted in an onsite health hub in Markdale and Dundalk, giving community members ease of access to the care they need under one roof.

Penny Pedlar, Clinical Director at the CHC retired in January 2022. Penny joined the CHC in 2014 and has since led the primary care team to excellence. Throughout her tenure, Penny continued to serve her client base as a highly-skilled Nurse Practitioner, while also providing mentorship to new and veteran team members. As a hands-on Clinical Director, Penny would "walk the talk". She worked with some of our most vulnerable client populations and understood that we offer the best client-centered care when we treat the "whole person", which includes everything from physical and mental health, to nutritional and financial health. When the pandemic hit, Penny was once again our rock, unwavering in her commitment to client care and providing the same strong and stable clinical foundation to the team at the CHC.

Betty Ann Pringle, a long-standing member of the Medical Administration team at the CHC, retired in December 2021. Betty Ann joined the CHC in 2014 and has been a strong, contributing team member, ever since. While not always in a public-facing role, Betty Ann often worked 'behind-the-scenes' in medical

records. She was a constant for the CHC team and was always willing to help out, and always with a smile. Betty Ann was a strengths-focused team member and provided valuable input and improvement ideas as the CHC evolved and blossomed into the health center it is today. Team members recall Betty Ann's running days and the inspiration she gave others with her marathons, half-marathons and other running adventures.



Santa dropped by to help with COVID-19 vaccinations for children. Special thanks to Santa, Nick Saunders! Pictured with Penny Pedlar and two of her grandkids, Reese and Sam.

A Report from our Director of Clinical Services

As the pandemic progressed throughout 2021 and into 2022, so did the services and programs offered by the clinical team at the CHC. With each new phase of the pandemic and each new disease variant, the

way in which services were offered were different. Staff continued to see clients in the clinic, protected by appropriate screening protocols and through the use of PPE.

The year began and ended with a focus on COVID-19 vaccines. Vaccines are a wonderful preventative health measure to control the spread of the COVID-19 virus. The vaccine was rolled out by the Ontario Ministry of Health according to age and risk categories, beginning with those most vulnerable to the impacts of COVID-19.

At the CHC, regular clinics were offered weekly in Markdale and Dundalk Sites. As more clients became eligible, frequency and duration of the clinics increased.

Special clinics were offered for our pediatric clients aged 5-11 years in December and included a special visit from Santa to ease the anxiety for children getting a needle.

Clinics were also held over the holiday season to meet the demand for COVID-19 booster doses. Staff rose to the challenge of offering booster doses and vaccinated over 550 people during two clinic days. Workplace clinics were also held for employees of Chapman's Ice Cream.

Over 5100 doses of COVID-19 vaccine were provided by SEGCHC staff from April 2021 to March 2022. Thank you to all clinical staff and support staff who helped to make all the COVID-19 vaccine clinics such a success.

In addition to COVID-19 vaccines, clinical staff continued to offer virtual and in-person visits to the rostered caseload in Chatsworth, Dundalk and Markdale sites. SEGCHC was one of very few clinics in Grey Bruce which continued to offer in-person visits for the duration of the pandemic. We are very proud of the commitment of our Nurse Practitioners, Medical Doctors, Nurses and reception staff who provided hands on care during this time. The clients appreciated the in person care and the clinic became a welcoming place for all during a time of intense isolation and fear.

Virtual care will remain as part of the toolkit of programs and services offered by the CHC on an ongoing basis. There are many lessons learned from the pandemic and an important one is that virtual care fills an important gap in services for clients who may otherwise be unable to access the CHC in person for appointments.

Panel size grew to 7616 rostered patients and our practice is now full. The number of Patients in need of Treatment (PINOT) increased as the CHC offered COVID-19 vaccines to all community members' not just rostered clients. Number of 3972.

MSAA targets were achieved and exceeded in 2021/22.

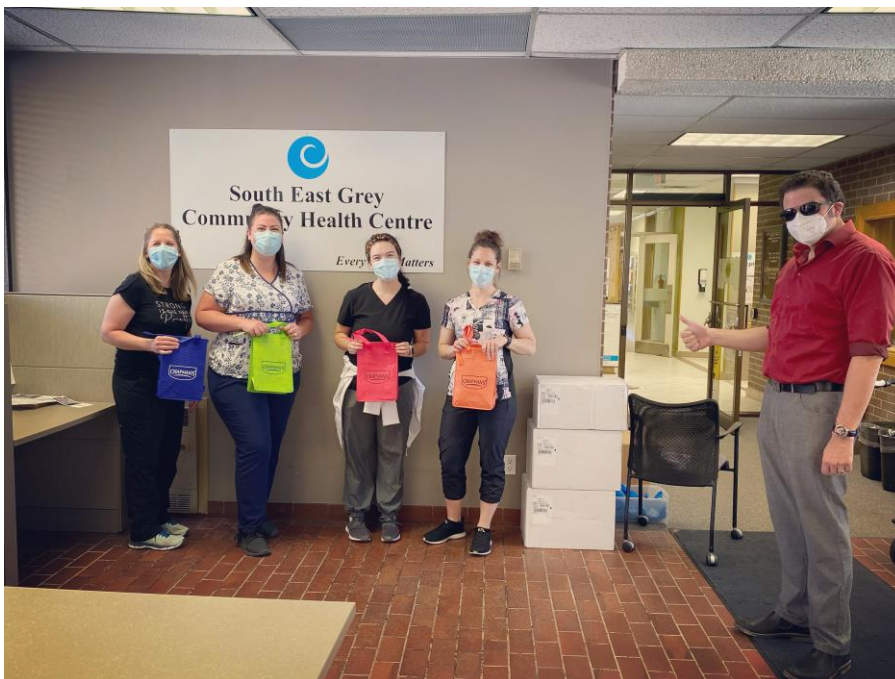
Foot care services continued to be offered by our in-house Chiropodist throughout the pandemic. The foot care program continues to see increased demand for services including a significant waitlist. This

waitlist will be addressed during the next fiscal year to ensure that all client's requiring foot assessments and hands on foot care are seen by the appropriate provider in a timely fashion.

CHC continued our partnership with Participation Lodge Grey Bruce and offered primary care to 18 developmentally delayed individuals living at that facility. We have also partnered with local specialists to enhance the care we can provide to CHC clients including: Dr. Terry Smith, Internist, Dr. Morrison, Psychologist, Dr. Ostrander, Complex Medicine, Dr. Donald Cole, Environmental Medicine and Occupational Health Specialist, and Dr. McCall, Orthopedics. We look forward to continuing to build our partnerships in 2022/23 by further collaborating with Grey Bruce Health Services to bring child psychiatry services and Rapid Access Addiction Medicine services to SEGCHC.

We look forward to re-launching many of our programs in 2022/23 including Memory Clinic, Diabetes Program, COPD Best Practice and High Risk Narcotics Monitoring Program.

There were some staffing changes over the year. We said goodbye to some employees who moved onto other endeavours and welcomed new staff into the CHC family. We are extremely grateful for caring, dedicated and professional clinical staff. They work tirelessly to provide the best care for our clients' and community and we thank them for their commitment to SEGCHC. There will be a focus on staff retention and succession planning in 2022/23 to ensure a stable and vibrant clinical workforce for SEGCHC.



Chapman's Ice Cream thanks staff for COVID-19 vaccination clinic provided for Chapman staff. L to R: Rebecca Thorn, Brittany Bell, Katelyn Robertson, Jessica MacNeill, Ashley Chapman.

Capital Projects

We received \$315,000 from the Community Infrastructure Renewal Fund which enabled us to renovate our lobby entrance. Our new lobby is *Accessibility for Ontarians with Disabilities Act (AODA)* compliant. The entry is now very professional and welcoming and, more importantly it provides an efficient and comfortable workspace for our incredible medical administration staff to work. This is the very first time they are able to work together in the same space.



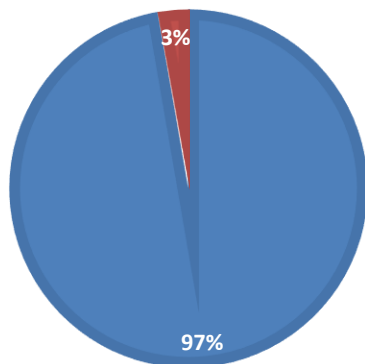
Dundalk ground breaking ceremony with Premier Ford.

What our Clients/Patients are Saying

Every year, the CHC conducts an annual patient survey as required by our Multi-Sectorial Accountability Agreement. The patient survey questions are consistent across the SW LHIN CHCs. SEGCHC is pleased to share the following results highlights:

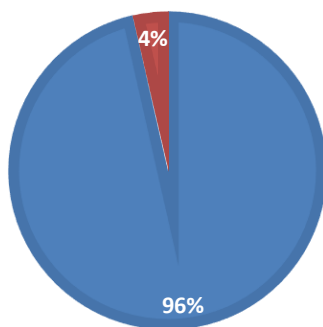
**I ALWAYS FEEL COMFORTABLE AND
WELCOME AT SEGCHC**

■ Yes ■ No



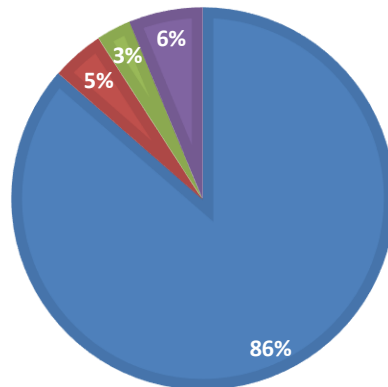
**WERE YOU SATISFIED WITH THE
DELIVERY METHOD OF TREATMENT
YOU WERE PROVIDED?**

■ Yes ■ No



HOW OFTEN ARE YOU INVOLVED AS MUCH AS YOU WANT TO BE IN DECISIONS REGARDING YOUR CARE

■ Always/often ■ Sometimes ■ Rarely/never ■ Don't know n/a



The following comments summarize the patient experience:

This is the most comprehensive health service I have found, service is excellent.

The service is great.

Our family is satisfied and impressed with the level of care, kind/efficient, receptionists, the entire set-up. Etc. Thank you!

Keep up the good work.

Happy with the support system.

The service is excellent. Doctors. Etc. link to other services in building is nutrition, fitness, yoga – great!

Wonderful to have this in Markdale.

Thank you for all you do.



Our incredible nursing team, L to R: Brittany Bell, Melissa Johnson, Bethany Jago, Jessica MacNeill and Rebecca Thorn.

By the Numbers – Our Performance

SEGCHC Clinical Data Reporting

Throughout the pandemic, SEGCHC maintained full access to primary care, including lab services, urgent care and allied health services. We offered in-person appointments, virtual appointments by phone or computer and home visits. Health and Fitness programs shifted to a hybrid model of online and in person. The numbers in Chart I reflect the activity of the SEGCHC over the past year compared to our Ontario Healthcare Reporting standards (OHRS) targets.

Chart I Client Activity OHRS

OHRS Fiscal 2021- 2022			
	BUDGET	ACTUAL	VARIANCE
	YTD	YTD	YTD
Total Individuals Served	8,500	7,288	-1,212
Service Provider Interactions	50,582	51,011	429
Service Provider Group Interactions	1,994	696	-1,298
	52,576	51,707	-869
Cost per SPI	105	114	9

SEGCHC is required to sign a Multi-Sectoral Accountability Agreement (M-SAA) with our funders, Ontario Health West (previously known as the South West LHIN). The M-SAA requires that the organization focus its primary care attention to cancer screening and flu vaccination in addition to providing primary care and community development services.

Chart II Historical M-SAA Results

M-SAA indicator	Target	2022	2021	2020	2019
Influenza Vaccination	80%	98%	94%	70%	44%
Breast Cancer Screening	80%	96%	86%	80%	89%
Cervical Cancer Screening	80%	97%	89%	86%	84%
Diabetes Inter-Disciplinary Care	90%	83%	80%	90%	95%
Colorectal Cancer Screening	80%	96%	89%	77%	90%
Panel Size	7,400	7,616	7,348	7,263	5,343
Service Provider Interactions	43,560	51,707	43,357	52,576	49,373

Accountability

Multi-Sector Service Accountability Agreement

The Executive Director and the Board Chairperson signed an extension of the Multi-Sector Service Accountability Amending Agreement in March 2021 which links the Centre's performance to funding received through the South West Local Health Integration Network (SW LHIN). *The Local Health System Integration Act*, 2006 requires that the LHIN and the Centre to enter into a service accountability agreement. The agreement enables the LHIN to provide funding to the Centre for the provision of services. It supports a collaborative relationship between the LHIN and the Centre to improve the health of Ontarians through better access to high quality health services, to co-ordinate health care in local health systems, and to manage the health system at the local level effectively and efficiently.

2021-2022 South East Grey CHC - Board of Directors

Larry Mann – Chairperson

Rick Byers – Vice Chair

Jim Harrold - Treasurer

Aakash Desai

Jim Harrold

Gord Lawson

Janet Pounder

Captain Harpreet Bal

John Woodbury

Independent Auditor's Report

To the Board of Directors of **South East Grey Community Health Centre**:

Opinion

We have audited the financial statements of South East Grey Community Health Centre (the Centre), which comprise the statement of financial position as at March 31, 2022 and the statements of changes in fund balances, operations, and cash flow statement for the year then ended, and notes to the financial statements, including a summary of significant accounting policies.

In our opinion, the accompanying financial statements present fairly, in all material respects, the financial position of the Centre as at March 31, 2022, and results of its operations and its cash flows for the year then ended in accordance with Canadian accounting standards for not-for-profit organizations.

Basis for Opinion

We conducted our audit in accordance with Canadian generally accepted auditing standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Centre in accordance with the ethical requirements that are relevant to our audit of the financial statements in Canada, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management and Those Charged with Governance for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with Canadian accounting standards for not-for-profit organizations, and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Centre's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Centre or to cease operations, or has no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Centre's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with Canadian generally accepted auditing standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered

material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with Canadian generally accepted auditing standards, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Centre's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Centre's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Centre to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

Chartered Professional Accountants
Licensed Public Accountants
Owen Sound, Ontario
June 28, 2022

Statement of Financial Position

South East Grey Community Health Centre

As at March 31

	2022	2021
ASSETS	\$	\$
Current		
Cash	477,284	574,963
Cash – restricted	25,542	13,282
Accounts Receivable	84,951	74,070
HST Rebate Receivable	111,409	384,128
Prepaid Expenses	47,846	38,375
	747,032	1,084,818
Property and equipment	3,986,472	3,587,388
	4,733,504	4,672,206
LIABILITIES		
Current		
Accounts Payable and Accrued Liabilities	537,820	653,899
Government Remittances Payable	51,329	39,599
Due to MOHLTC	8,959	8,959
Deferred Revenue	385,172	491,825
Term Loan	-	200,000
Current portion of long-term debt	75,808	73,864
	1,059,088	1,468,106
Long-term debt	2,972,721	3,048,373
Deferred Capital Contributions	696,952	224,153
	4,728,761	4,740,632
FUND BALANCES		
Unrestricted net assets	(107,452)	(107,452)
Building reserve fund	112,196	39,027
	4,743	(68,426)
	4,733,504	4,672,206

Statement of Operations and Changes in Fund Balances

South East Grey Community Health Centre

For the Year Ended March 31

	2022	2021
REVENUE	\$	\$
Funding from South West LHIN - operating	5,393,788	5,239,646
Ontario Trillium Foundation	45,513	-
Expense Recoveries	272,613	127,529
Amortization of deferred capital contributions	33,347	38,805
Grant income	157,550	73,500
	5,902,811	5,497,480
EXPENSES		
Salaries, wages and benefits	4,714,216	4,711,352
Operating supplies and expenses	723,840	514,979
Medical and surgical supplies and drugs	43,321	57,989
Paramedicine program – one time expense	180,000	-
Ontario Trillium Foundation – growth grant expenses	45,513	-
Mortgage interest	86,867	84,506
Building amortization	73,707	71,849
Equipment and software	33,347	38,805
	5,902,811	5,479,480
Excess of revenues over expenses for the year before due to MOHLTC	-	-
Other income (expense)		
Rental revenue	152,583	140,608
Building and ground expense – rental	(79,414)	(123,637)
Excess of revenue over expenditures for the year before due to MOHLTC	73,169	16,971

Basis of the Summary Financial Statements

South East Grey Community Health Centre (the “Centre”) has prepared these summary financial statements to be included as part of its annual report. The Centre has determined that the level of aggregation presented is adequate for the readers of the annual report. The audited financial statements may be obtained from the Centre.



Donna Martin & Geoff Van Geem accept a donation of pet food from the Markdale Pet Valu. Pet Valu collected food from customers over the holiday season and donated it to our clients in need.

Centre Information

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