

Tiered Emergency Response Agreement

THIS AGREEMENT made this 10 day of October, 2018, in triplicate between:

The Corporation of the County of Grey

a municipality within the meaning of the Municipal Act, 2001 (hereinafter referred to in this Agreement as "the County"),

-And-

The Corporation of the Township of Southgate

(hereinafter referred to in this Agreement as "the Municipality");

WHEREAS:

- a) The County operates a Paramedic Service in Grey County;
- b) The Municipality operates the Fire Department which provides its fire protection services within the Fire Boundary Area as shown on the map attached as Schedule "B";
- c) The Municipality is willing to permit its Fire Department to respond to certain types of emergency calls to provide a tiered response;
- d) The Parties agree that it is at the sole discretion of the Municipality to decide which call types the Fire Department will respond to, though the County may provide guidance based upon medical advice regarding which emergency call types are recommended for the Fire Department's response;

NOW THEREFORE in consideration of the mutual terms and covenants herein contained, the Parties covenant and agree as follows:

1.0 Definitions

In this Agreement:

- 1.1 "Agreement" means this Agreement and its appending Schedule(s);
- 1.2 "Call Types" refers to the emergency call types to which the Fire Department will respond, and are further described within Schedule "A".
- 1.3 "Fire Boundary Area" means the defined boundary(ies) within which the Fire Department is responsible to provide fire protection services under this Agreement;
- 1.4 "Fire Department" means the fire department which provides fire protection services for the Municipality within the Fire Boundary Area;
- 1.5 "London CACC" means London Central Ambulance Communications Centre, which is the central dispatch centre for the Grey County Paramedic Service relevant to this Agreement.
- 1.6 "Party" or "Parties" means the legal entities which are Parties to this Agreement.
- 1.7 "Schedule "A"" means the corresponding signed Letter of Agreement for the Activation of Tiered Response, including the page(s) of selected call types, attached hereto.

- 1.8 "Schedule "B" means the Fire Boundary Area map which shows the area to which the Fire Department is responsible to respond under this Agreement.

2.0 Term

- 2.1 This Agreement shall be effective on the date that it is signed by both Parties and shall continue for a Term of five (5) years, expiring on the 5th anniversary date of the signing of this Agreement unless it is otherwise terminated as per section 10 of this Agreement.

3.0 Responsibilities of the Municipality

- 3.1 All Call Types to which the Fire Department will respond as activated by London Central Ambulance Communications Centre (London CACC) are contained within Schedule "A", Letter of Agreement for the Activation of Tiered Response between the Fire Department and London CACC. Such responses are subject to certain terms and conditions also contained within Schedule "A".
- 3.2 The Municipality will notify the County in writing prior to any change in its fire dispatch centre, its Fire Boundary Area, and/or the Call Types to which the Fire Department will respond.

4.0 Responsibilities of the County

- 4.1 The County will replace disposable medical supplies used by the Fire Department on all Call Types it attends as part of a tiered response under this Agreement.
- 4.2 Upon being notified of a change to the Fire Boundary Area, the County will cause the map in Schedule "B" to be updated accordingly and will provide the Municipality and Fire Department with the updated map.

5.0 Financial Arrangements

- 5.1 No monies shall be exchanged by the Parties in payment for services provided under this Agreement.

6.0 Indemnification

- 6.1 Each Party shall indemnify and hold harmless the other, including its elected officials, employees, agents, representatives and volunteers from and against any and all liabilities, claims, demands, loss, cost, damages, expenses, actions, suits or other proceedings by whomever made, directly or indirectly arising out of this Agreement attributable to bodily injury, sickness, disease or death or to damage to or destruction of tangible property caused by its acts or omissions, including those of its elected officials, officers, representatives, agents, servants, employees, contractors, customers, invitees or licensees, and/or as a result of activities under this Agreement. This clause shall survive the Term of this Agreement.

7.0 Insurance

- 7.1 Each Party shall, at its own expense, obtain and keep in force during the Term of this Agreement, liability insurance satisfactory to the other Party, including the following terms and minimum coverage and underwritten by an insurer licensed to conduct business in the Province of Ontario:
- a) Municipal or Commercial General Liability insurance on an occurrence basis for an amount of not less than Five Million Dollars (\$5,000,000);

- b) Automobile liability insurance for an amount not less than Five Million Dollars (\$5,000,000) on forms meeting statutory requirements covering all licensed vehicles used in any manner in connection with the performance of the terms of this Agreement; and
- c) Each party shall add the other as an additional insured on its policy throughout the Term, and this shall be evidenced on the certificate of insurance provided under section 7.2.

7.2 Each Party shall provide the other Party proof of insurance, each year, in the form of an insurance certificate.

7.3 Both Parties agree to immediately notify the other Party of any occurrence, incident or event which may reasonably be expected to expose either Party to material liability of any kind in relation to this Agreement.

8.0 Health and Safety, WSIB

8.1 Each Party is responsible for all costs associated with its workplace accidents and all premiums or assessments owing to the Workplace Safety and Insurance Board (WSIB), or insurance company if applicable for its own employees.

8.2 Each Party shall comply with the Occupational Health and Safety Act (Ontario), the Workplace Safety and Insurance Act (Ontario), the Human Rights Act (Ontario), and applicable regulations under such legislation and all other legal obligations with respect to worker health, safety and treatment.

9.0 Privacy and Confidentiality

9.1 Each Party will treat as confidential and will not, without the prior permission of the other, publish, release, disclose or permit to be published, released or disclosed, either before or after the expiration of this Agreement, private or confidential information supplied to, obtained by, or which comes to the knowledge of either Party as a result of this Agreement, except insofar as publication, release or disclosure is necessary, in the reasonable opinion of that Party, to enable it to fulfil its obligations under the Agreement, or as required or permitted by law.

9.2 The Parties acknowledge that any personal information that is provided for the purpose of creating records is given to each Party in confidence and is protected by applicable privacy legislation. The Parties each undertake that personal information in records delivered to either by the other will be used for the limited purposes intended and allowable. The Parties further acknowledge that any personal information obtained from each other for such purposes will be protected under the terms of applicable privacy legislation.

10.0 Termination

10.1 Either Party may terminate this Agreement upon giving to the County 30 days' written notice of its intention.

10.2 For greater clarity, the termination of this Agreement shall also mean the termination of the Letter of Agreement for the Activation of Tiered Response, attached hereto as Schedule "A". Likewise, the termination of Schedule "A" will also mean the termination of this Agreement.

11.0 Notice

- 11.1 Any notice required to be given, served or delivered must be in writing and sent to the other Party at the address indicated below, or to such other address as may be designated by notice provided by either Party to the other.

For the County:

County Clerk
County of Grey Administration Building
595 9th Ave E
Owen Sound, ON N4K 3E3
Fax Number: 519-376-8998
Email: countyclerk@grey.ca

For the Municipality:

Clerk, Township of Southgate
185667 Grey Road 9, RR1, Dundalk, ON N0C 1B0
Tel: (519) 923-2110
Fax: (519) 923-9262
Email: jhyde@southgate.ca

For the Fire Department:

Don Zeggil, Fire Chief, Dundalk Fire Department, 85 Dundalk Street,
P.O. Box 765 Dundalk, ON N0C 1B0
Tel: (519) 923-2402
Fax: (519) 923-0287
Email: firechief@southgate.ca

- 11.2 Any notice to be given by either Party to the other shall, in the absence of proof to the contrary, be deemed to have been received by the addressee if
- a) delivered personally on a business day, then on the day of delivery;
 - b) sent by prepaid registered post, then on the second day following the registration thereof;
 - c) sent by ordinary mail, then on the fifth business day following the date on which it was mailed; or
 - d) sent by facsimile or email, upon confirmation of successful transmission of the notice.

12.0 Force Majeure

- 12.1 Neither the County nor the Municipality and/or Fire Department shall be held responsible for any damage or delays as a result of war, invasions, insurrection, demonstrations, or as a result of decisions by civilian or military authorities, fire, flood, human health emergency, strikes and generally as a result of any event that is beyond the reasonable control of the County and/or the Municipality and/or Fire Department.
- 12.2 The County and the Municipality and/or Fire Department agree that in the event of a disaster or Force Majeure, they will co-operate and the Municipality and/or Fire Department will make all reasonable efforts to provide temporary replacement service until permanent service is completely restored.

13.0 Severability

- 13.1 Each of the provisions contained in this Agreement is distinct and severable and a declaration of invalidity or unenforceability of any such provision or part

thereof by a court of competent jurisdiction shall not affect the validity or enforceability of any other provision hereof, which shall remain in full force and effect.

14.0 Entire Agreement

- 14.1 This Agreement constitutes the entire agreement between the Parties with respect to the Call Types to which the Fire Department will respond as part of a tiered response, and supersedes all prior agreements, understandings, negotiations and discussions, whether written or oral. There are no conditions, covenants, agreements, representations, warranties or other provisions, express or implied, collateral, statutory or otherwise, relating to the Call Types to which the Fire Department will respond as part of a tiered response except as provided in this Agreement and its appending Schedule(s).

15.0 Amendment of Agreement

- 15.1 None of the terms, conditions or provisions of this Agreement shall be held to have been changed, waived, varied, modified or altered by any act or statement of either Party, its respective agents, servants or employees unless done so in writing signed by both Parties, or if such changes are temporary pursuant to Schedule "A", part c).
- 15.2 Despite section 15.1, the Parties acknowledge that from time to time, operational decisions may result in changes being made to the fire dispatch centre, the Fire Boundary Area, and the Call Types to which the Fire Department will respond. Such changes will not necessitate the termination of this Agreement, but will simply result in it being updated accordingly upon the County receiving notification as per section 3.2.

16.0 Successors and Assigns

- 16.1 This Agreement shall enure to the benefit of and be binding upon the Parties hereto and their respective successors and permitted assigns.
- 16.2 Neither Party may assign all or any part of this Agreement without the written approval of the other Party.

17.0 No Partnership

- 17.1 Nothing in this Agreement gives rise to a partnership or joint venture between the County and the Fire Department or to an employment relationship between the County and the employees, contractors or sub-contractors of the Fire Department in the provision of service under this Agreement.

18.0 No Waiver

- 18.1 No term, agreement, provision, obligation or condition of this Agreement shall be deemed to have been waived by any Party, unless such waiver is in writing and signed by the Parties.
- 18.2 No waiver of any provision of the Agreement shall be deemed to be or shall constitute a waiver of any other provisions, whether or not similar, nor shall such waiver constitute a continuing waiver unless expressly provided.

This space is intentionally blank.

IN WITNESS WHEREOF THE PARTIES hereunto attested by the hands of the proper officers duly authorized in that behalf as of the day and year first written above.

The Corporation of the County of Grey

[Redacted Signature]

Warden: Stewart Halliday

[Redacted Signature]

Deputy Clerk: Heather Morrison

We have the authority to bind the County.

The Corporation of the Township of Southgate

[Redacted Signature]

Mayor: Anna Marie Fosbrooke

*Deputy Mayor
John Woodbury*

[Redacted Signature]

Clerk: Joanne Hyde

We have the authority to bind the Municipality.

Dundalk Fire Department

[Redacted Signature]

Fire Chief: Don Zeggil

I have signed in acknowledgement of the terms and conditions agreed to herein by the Parties to this Agreement.

Schedule "A" – Signed Letter of Agreement for Activation of Tiered Response

Letter of Agreement for the Activation of Tiered Response

The DUNDALK Fire Department agrees to respond to the medical emergencies as outlined in Appendix A within the County of Grey when tiered by London Central Ambulance Communications Centre on behalf of Grey County Paramedic Services.

- a) London Central Ambulance Communications Centre will tier DUNDALK Fire Department within sixty (60) seconds of committing the call to the CACC System for all call types identified in Appendix A, only if additional time criteria has not been selected.
- b) This agreement acknowledges that fire emergencies take precedence over requests for tiered response, but the DUNDALK Fire Department can cancel a medical tiered response at any time.
- c) During emergencies declared under the Corporation of the County of Grey or local municipal Emergency Response Plan, the emergency takes precedence and this Letter of Agreement may be amended as necessary.
- d) In the event of a conflict or the need to clarify issues arising from this agreement, the parties agree that they will first attempt to resolve such issues at an operational level. Failing which and for any other purposes regarding this Letter of Agreement, the following individuals shall be the contacts for formal resolution.

Contact for EMS:	Contact for Fire:
Kevin McNab	Don Zeggil
Chief of Grey County Paramedic Services	Fire Chief, DUNDALK Fire Department

- e) In the event of a change in the Fire Dispatch Centre or Fire Boundary area, the Fire Department agrees to notify London CACC of the change.
- f) This agreement shall commence on the date signed by both parties and continue on an annual basis, renewed automatically unless terminated in writing effective thirty (30) days from the date of receipt of the official notice.

For the DUNDALK Fire Department



Don Zeggil, Fire Chief

Sept. 21 / 2018

Date

For Grey County Paramedic Services



Kevin McNab, Director of Paramedic Services

October 12 / 2018

Date

Dundalk FIRE DEPARTMENT
Tiered Response Criteria

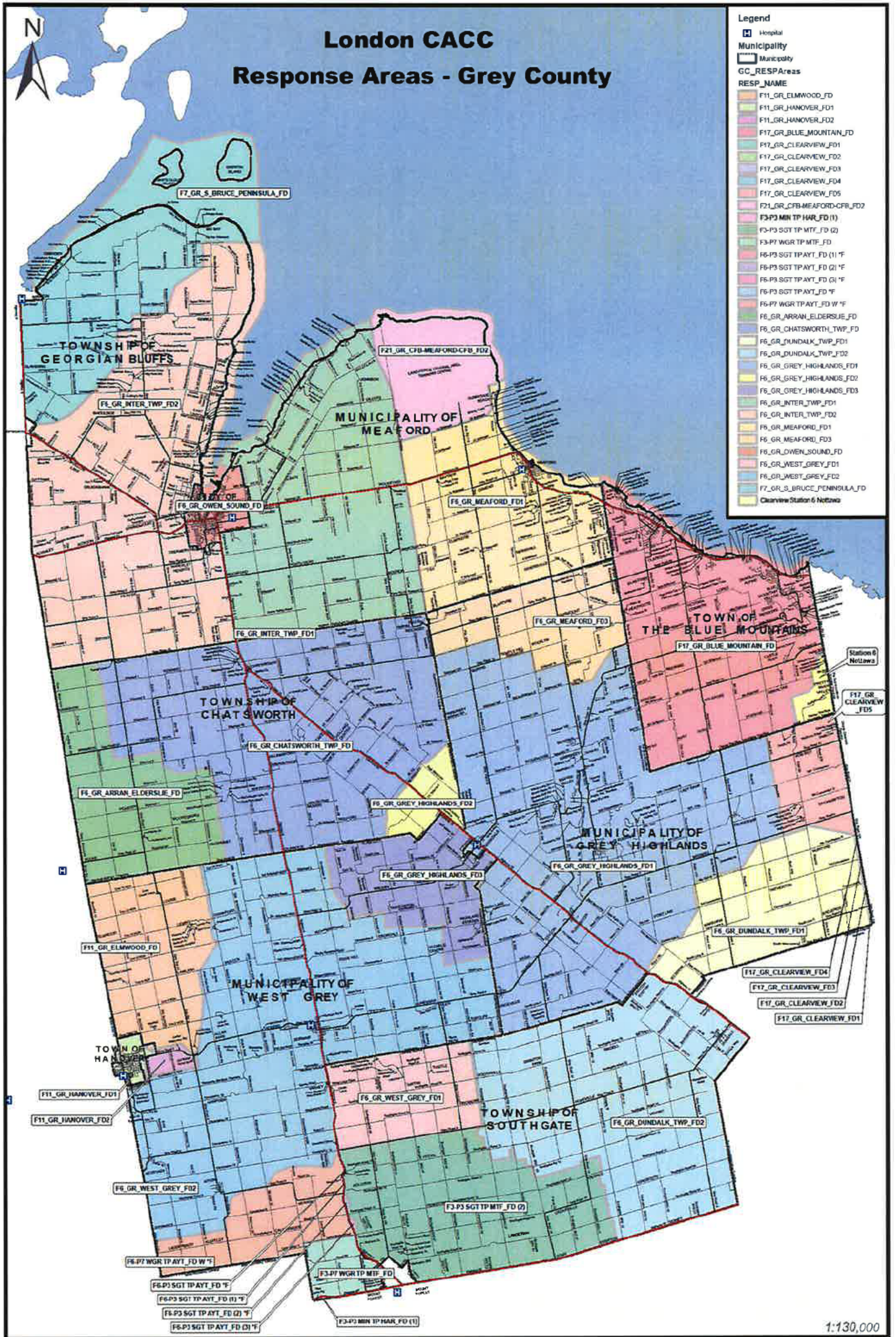
	TIER	TYPE OF CALL	If EMS RESPONSE GREATER THAN	CODE PRIORITY
1	NO	Abdominal Pain	0 Minutes	Select Code
2	NO	Allergy Reaction	0 Minutes	Select Code
3	NO	Back Pain	0 Minutes	Select Code
4	NO	Behavioral Problems	0 Minutes	Select Code
5	NO	Bleeding (Non-Traumatic)	0 Minutes	Select Code
6	NO	Bleeding in Pregnancy	0 Minutes	Select Code
7	NO	Breathing Problems	0 Minutes	Select Code
8	NO	Burns	0 Minutes	Select Code
9	YES	Cardiac Arrest / VSA	0 Minutes	Code 4 and 3
10	NO	Chest Pain / Heart Problem	0 Minutes	Select Code
11	NO	Child Birth / Labour	0 Minutes	Select Code
12	YES	Choking	0 Minutes	Code 4 and 3
13	NO	Convulsions/Seizure	0 Minutes	Select Code
14	NO	Diabetic Problem	0 Minutes	Select Code
15	YES	Electrocution	0 Minutes	Code 4 and 3
16	NO	Environmental Exposure - Heat	0 Minutes	Select Code
17	NO	Environmental Exposure - Cold	0 Minutes	Select Code
18	NO	Eye Problems	0 Minutes	Select Code
19	NO	Falls	0 Minutes	Select Code
20	NO	Generally Unwell	0 Minutes	Select Code
21	NO	Headache	0 Minutes	Select Code
22	NO	Inhalation	0 Minutes	Select Code
23	YES	MVC – Enclosed Seating	0 Minutes	Code 4 and 3
24	YES	MVC – Exposed Seating	0 Minutes	Code 4 and 3
25	YES	MVC – Person Struck	0 Minutes	Code 4 and 3
26	YES	MVC – Unknown Details	0 Minutes	Code 4 and 3
27	YES	Near Drowning	0 Minutes	Code 4 and 3
28	NO	Overdose	0 Minutes	Select Code
29	NO	Stroke / CVA	0 Minutes	Select Code
30	NO	Trauma (Blunt) / Assault	0 Minutes	Select Code
31	NO	Trauma (Penetrating) / Wound	0 Minutes	Select Code
32	YES	Unconscious /Decreased Consciousness	0 Minutes	Code 4 and 3
33	YES	Unknown	15 Minutes	Code 4

34	YES	Code 4 and 3	Farm Accidents
35	YES	Code 4 and 3	Industrial Accidents

CACC use only:
Response Plan Name:

Revised: 14APR16

Schedule "B" – Fire Boundary Area Map



This map is for illustrative purposes only. Do not rely on this map as being a precise indicator of routes, location of features or surveying purposes. This map may contain cartographical errors or omissions.