



# Township of Southgate Community Emergency Communication and Support

March 27, 2020 **FOR IMMEDIATE RELEASE**

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The Township of Southgate's top priority is the health and safety of our residents. The Township of Southgate Mayor John Woodbury as part of emergency response, wants to ensure we communicate with our entire community in response to the COVID-19 (coronavirus) pandemic. We have local communications during the COVID-19 Provincial and Southgate Declared Emergency that will support you and our community with medical help, health information support and municipal answers to protect the residents in our community.

## **Administration and Municipal Services**

The Township of Southgate's staff are still available during regular office hours of Monday to Friday, 8:30am to 4:00pm. The best way to reach us is to leave a voicemail or email and we will respond back to you. Our call volumes are high which could result in a busy signal, please be patient and continue to try calling. We continue to deliver our administrative and essential municipal services while we protect our staff to ensure business continuity.

## **Community Discussion & Q&A Session**

In order to keep close contact with our community members, our Mayor and Southgate staff are offering a Conference Call Question and Answer session after each council meeting where members of the community can call in and discuss concerns with the COVID-19 situation within the community and ask questions they have at this time. This call is meant as an additional tool for people that need more information or have concerns specifically related to the COVID-19 situation. To access the Council Meeting and/or the Southgate Q & A session you call **1-647-497-9373** and enter the access number **990-730-221**.

If your concerns are operational related to a our municipal services please call 519-923-2110 or 1-888-560-6607 and extension 232 to be directed to the right person or email us at [info@southgate.ca](mailto:info@southgate.ca).

## **Health and Information Resources**

If you have actual Health issues with questions that need medical answers or want to seek primary care you should call South East Grey Community Health Centre at 519-986-2222 for attention or your Doctor's office.

If you have questions specifically about COVID-19 information, screening, symptoms, social distancing or a recent contact with an infected person, you should call the Grey Bruce Health Unit at 519-376-9420 or 1-800-263-3456 and the COVID-19 extension number is 3000. Another good option is Telehealth Ontario by calling 1-866-797-0000.

For up-to-date information on the impacts and for updates related to COVID-19 in our community, please visit <https://www.southgate.ca/en/local-government/covid-19-information.aspx>, follow the Township of Southgate on Facebook or call our office 519-923-2110.